



MICHIGAN QUALITY COMMUNITY CARE COUNCIL

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Media Release

Michigan Quality Community Care Council Hits Milestone

LANSING, MI, April 28, 2008 Michigan Quality Community Care Council (QC3) served its 1000th consumer on April 28, 2008. The QC3 is a public authority charged with creating a statewide Registry of Medicaid Home Help Providers. Home Help is the Medicaid funded personal care program administered by the Michigan Department of Human Services. The Registry helped its first consumer on October 19, 2005.

Consumers of Home Help are responsible for finding, hiring, and managing their own providers. The QC3 was established to assist consumers in finding people to work for them and helping providers find more people for whom to work. Ms. Sara Harrison, a Home Help consumer and QC3 Board Member, said "I joined the work group to create the QC3 to help people, like myself, find providers who are dependable and conscientious workers. The majority of consumers in the Home Help program are supported by individual providers. The QC3 interviews and screens providers before putting them on the Registry."

"We rely on the DHS County Offices and other social and human service agencies to let consumers know about our services," says Kathy McGeathy, QC3 Board Chairperson. "We are fortunate to work with so many dedicated people who trust us enough to refer people to us."

Another area of success for the QC3 has been in expanding training opportunities for Providers of Home Help. A number of different organizations and coalitions have been generous in their contributions to make training available to these workers. The QC3 has provided training on a wide range of topics including working with people with dementia, consumers as employers, and body mechanics. Additionally, SEIU Healthcare Michigan, the union which represents these workers, offers training ranging from effective communication to basic education and other topics. To date, over 1,000 Home Help Providers have participated in at least one training offered by the QC3 or SEIU.

About the QC3

The Michigan Quality Community Care Council's (QC3) Home Help Provider Registry is a free service designed to help people who get in-home services through the Medicaid Home Help program find someone to work for them. For more information, please visit the website at www.mqccc.org or call 1-800-979-4662.